



FALCON HIGHLANDS METROPOLITAN DISTRICT

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PUBLIC HEALTH MESSAGE

The Falcon Highlands Metropolitan District (“District”) is continuing to monitor and implement the Centers for Disease Control (CDC), Colorado Department of Public Health and Environment (CDPHE), El Paso County Health Department, and City of Colorado Springs updates and recommendations in regards to COVID-19. Safety is of the utmost importance to the District.

When will we know more?

This is a constantly evolving situation. As it becomes available, information will be posted on the website at falconhighlandsmetro.com.

What if I have questions?

Check the website for the most up to date information: falconhighlandsmetro.com. Additionally, the website has contact information for District Management.

Do I still have to pay my assessments?

Yes, you are still required to pay your monthly assessments.

What if I can't pay my assessments?

We understand that these are trying times, for questions about assessments or payment plans, the Billing Department is available at gwvutil@claconnect.com. Additionally, at this point in time, the District will not shut-off services.

What else can I do?

Residents are encouraged to wash their hands regularly, maintain good hygiene practices, and rely on the CDC and CDPHE for guidance related to COVID-19.

Additional Resources:

- Falcon Highlands Metro District: falconhighlandsmetro.com
- City of Colorado Springs: <https://coloradosprings.gov/pikes-peak-regional-emergency-management-colorado-springs/article/news-12>
- El Paso County: <https://www.elpasocountyhealth.org/>
- Colorado Department of Public Health: <https://www.colorado.gov/cdphe>
- Centers for Disease Control and Prevention: <https://www.cdc.gov/covid19covid19>